Rohan Mclean

58 Launceston Close, Kingston Park Newcastle, Northumberland NE3 2XX

Education

2022 Kingston University — Kingston upon Thames, KTT
Bachelor of Science Computer Games Programming
2018 Duchess's community High school — Alnwick
A-Levels Maths
2018 Duchess community High school — Alnwick
B-TEC Applied Science
2018 Duchess community High school — Alnwick
B-TEC Engineering

Accomplishments

- The Bravery award. Given by the chief superintendent of Northumbria Police Sharon Scott.
- My Portfolio: https://www.rohanmcleandev.com/
- 6-Years hospitality worker, I had the roles of waiter; event-waiter, host, bartender, barista, and trainer in each of the roles.

Personal Information

I am a driven and focussed 3rd Year student at Kingston Upon Thames University studying Computer Games Programming. I am keen to gain skills/experience within the gaming industry. Prior to attending university, I was a member of Alnwick Rugby Club for 9 years which enabled me to learn communication skills, discipline and co-operation to achieve objectives. I was also a member of the Army Cadets, Squash Club and Alnwick Harriers Running Club for a number of years representing the clubs in numerous events. More recently I have utilised the university clubs to maintain my fitness whilst stepping out of my comfort zone by undertaking an open water diving qualification

Experience

IT Specialist, 03/2021 - 08/2021

Pilgrim Spirit Company - Alnwick, Northumberland

I was the only IT member of Pilgrims spirit company and I created and implemented effective IT solutions, growing business capabilities in line with the company target. I managed diverse IT projects from idea to completion, including process change, improvements and roll-outs. I implemented the cashier systems linked to Shopify and the internal systems in two locations of recently opened gin stores (Alnwick and Morpeth).

I also worked with new systems such as SketchUp, Which allowed me to design a mould for a metal badge and topper used for a limited edition gin bottle. I also updated and maintained the 2 websites, a public one available: https://www.hotspurgin.com/ as well as a private one used for limited sales which were very successful.

Waiter/Trainer, 03/2017 - 08/2019

Alnwick Treehouse Restaurant - Alnwick, Northumberland

I am an experienced waiter and host having worked at the Alnwick Treehouse restaurant (https://www.alnwickgarden.com /hospitality/) for over 3 years. Having to do a range of jobs such as;

- Booking tables (using both Open table and Avista systems)
- Waiting on
- Hosting
- Bar work such as cocktails
- Venue experience (weddings and very large parties)
- Management of small on-site cafeteria called the Potting Shed
- Training of new staff members

The training provided to me over the years now allows me to be extremely flexible within both hospitality and retail. Also due to the Treehouse being a very tourist heavy business, it has given me the confidence to interact with a wide range of customers. So much so I was referenced personally on TripAdvisor for my service.

Core Skills

- Cooperative team player
- Solid problem solver
- Payment processing

- Customer service
- Stock management

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